

SHIPPING

We ship Monday-Friday Only. We try and ship products on the same day but do not guarantee it. Friday orders are not guaranteed to go out before weekend depending on order volumes and time received. Arrival of your package depends on your destination country.

Orders within US usually take 7-10 business days, international order may take up to 2-5 weeks. We do not guarantee any shipping time, once the package leaves our possession we have no control. We will fix issues but we cannot control late packages from the shipping services.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary. If you are shipping an item over \$50, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.

INTERNATIONAL SHIPMENTS REJECTED AT CUSTOMS

No refunds will be issued for products which are rejected for import at Customs of any country, unless they are returned to NumeNow in sellable condition.

Ultimately the customer must take responsibility for ensuring legal compliance with the Customs enforcement agency of their country before ordering.